

Corrigendum-1 to GeM bid ref no. GEM/2023/B/3389221 dated 26/04/2023 for Selection of Service Provider for providing comprehensive AMC for Desktops, Printers, Scanners, Laptops & Servers located at Naveen Complex, Bangalore, DC Bangalore, DRC Mumbai & Mumbai Grid for a period of One (01) year.



It is decided to amend the following in respect of the above GeM bid:

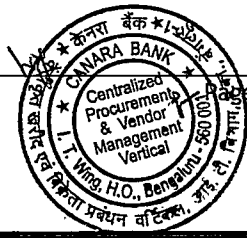
Sl. No.	Page No.	Section / Annexure / Appendix of the RFP	Clause No.	Existing	Amended
a.	45-96	Annexure-6 Technical Specification of Hardwares		Sl. No. 1343 Device Type Make Location Item serial No	Item has been removed as it is a duplicate of Sl. No. 421. Details of the assets mentioned in the Technical Specification of Hardwares is attached.
b.	107-109	Annexure-11 Bill of Material		Existing Annexure-11 Bill of Material	Amended Annexure-11 Bill of Material

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

Date: 11/05/2023
Place: Bengaluru


Deputy General Manager




Annexure-6

Technical Specification of Hardwares (Desktops, Printers, Scanners and Laptops) in Canara Bank to be covered under AMC.

(Should be submitted by eligible MSEs/Startups on Company's letter head with company seal and signature of the authorized person)

SUB: Selection of Service Provider for providing comprehensive AMC for Desktops, Printers, Scanners, Laptops & Servers located at Naveen Complex, Bangalore, DC Bangalore, DRC Mumbai & Mumbai Grid for a period of One (01) year.

Ref: GEM/2023/B/3389221 dated 26/04/2023.

Note:

1. The Bidder shall provide all other required equipment and services, whether or not explicitly mentioned in this RFP, to ensure the uptime of the items under AMC & ATS.
2. The selected bidder shall own the responsibility to demonstrate that the Services offered are as per the specification/performance stipulated in this RFP and as committed by the bidder either at site or in bidder's work site without any extra cost to the Bank.

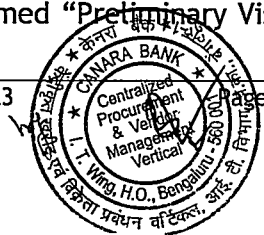
A. Technical Specifications of Hardware:



Asset Details for
AMC.xlsx

B. Coverage of AMC/ATS

1. All parts of the Desktops, Laptops, Scanners & Printers etc., and Servers & Other items should be covered under Comprehensive Onsite AMC. If any part needs to be replaced to resolve complaints, the same should be replaced with equivalent or superior part which is compatible, Replacement should be done at no cost to the bank
2. Cost of all spares and labour charges should be borne by the vendor under AMC.
3. Maintenance & repair of all printers including replacement of Teflon, Logic card, head, ribbon, RAM etc. and all other consumable items except toner and cartridge.
4. List of Desktops, Laptops, Scanners & Printers etc., and Servers & Other items to be covered under comprehensive AMC is as above. The Vendor should go through the entire list and its configuration before quoting the bid price. The Vendor should make available the spare parts of the same OEM or equivalent.
5. The list of Desktops, Laptops, Scanners & Printers etc., and Servers & Other items are not exhaustive, additions or omissions to be made will be informed to you from time to time and the same should be incorporated in the AMC on quarterly basis. The Vendor is required to maintain proper inventory of all Desktops, Laptops, Scanners & Printers etc., and Servers & Other items.
6. If required, the vendor shall visit all our locations and verify the Computer Hardware Item details before commencing the AMC contract. This will be termed "Preliminary Visit". It



shall be done at no expense to the bank. All items will be treated as perfectly working at the time of starting the contract.

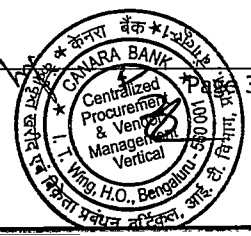
7. Vendor should ensure to apply latest bug fixes/patches or other OS level changes requested by the Bank on the list of inventory covered under AMC.

Date:

Signature with seal

Name:

Designation:



Annexure-13 (Amended)

Bill of Material

(Should be submitted by eligible MSEs/Startups on Company's letter head with company seal and signature of the authorized person)

SUB: Selection of Service Provider for providing comprehensive AMC for Desktops, Printers, Scanners, Laptops & Servers located at Naveen Complex, Bangalore, DC Bangalore, DRC Mumbai & Mumbai Grid for a period of One (01) year.

Ref: GEM/2023/B/3389221 dated 26/04/2023.

Notes

1. These details should be on the letter head of Bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. Please be guided by RFP terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table -A

AMC Charges contract period from 01/07/2023 to 30/06/2024

[Amount in Rupees]

Sl. No.	Hardware Item	Item Details		AMC				Qty.	Total AMC charges for One Year (Incl. of tax)
				One Year AMC charges per unit (Excl. of Tax)	Tax for Column A		One Year AMC charges per unit (Incl. of tax)		
					% of Tax	Tax Amt			
OEM	Location Details	A	B	C	D=A+C	E	F=(DxE)		
1.	Desktop Computers	As per Annexure-6 (A)	As per Annexure-6 (A)					971	
2.	Printers & Scanners	As per Annexure-6 (A)	As per Annexure-6 (A)					121	
3.	Laptop Computers	As per Annexure-6 (A)	As per Annexure-6 (A)					11	
4.	Server	As per Annexure-6 (A)	As per Annexure-6 (A)					196	
5.	Degausser	As per Annexure-6 (A)	As per Annexure-6 (A)					1	
6.	Total Cost of AMC from 01/07/2023 to 30/06/2024 (Sum of Column F of Sl. No. 1 to 5)							1300	

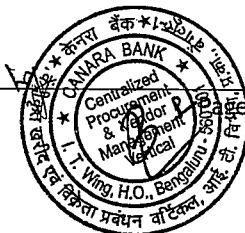


Table -B

AMC Charges for contract period starting from various dates to 30/06/2024

[Amount in Rupees]

Sl. No.	Hardware Item	Item Details		AMC				Qty.	Total AMC charges (Incl. of tax)
				AMC charges per unit (Excl. of Tax)	Tax for Column A		AMC charges per unit (Incl. of tax)		
		OEM	Location Details	A	B % of Tax	C Tax Amt	D=A+C	E	F=(DxE)
1.	Desktop Computers	As per Annexure-6 (A)	As per Annexure-6 (A)					42	
2.	Printers & Scanners	As per Annexure-6 (A)	As per Annexure-6 (A)					10	
3.	Total Cost of AMC from various dates to 31/03/2024 (Sum of Column F of Sl. No. 1 to 3)							52	

Table-D

Total Cost of Ownership of AMC

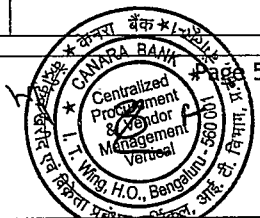
[Amount in Rupees]

Sl No.	Particular	Total AMC charges Excl. of Taxes	Total AMC charges Incl. of Taxes
1.	Total cost of AMC from 01/07/2023 to 30/06/2024 for 1300 devices (Sl No. 6 of Column F from Table-A)		
2.	Total Cost of AMC from various dates to 30/06/2024 for 52 devices (Sl No. 3 of Column F from Table-B)		
3.	Total Cost of Ownership for AMC of 1352 devices (Sum of Total AMC Charges of Table-D from Sl. No. 1 to 2)		

Note:

- The above charges are including the Resource Cost for maintenance under AMC, replacement of Spare parts and to provide AMC Services as per the terms and conditions of the RFP. No additional charges will be paid over and above the quoted prices.
- Qualified and experienced Resident Engineer should be provided from 10:00AM to 7:00 PM on all working days of Bank at the following locations without any additional cost to the Bank.

Name of Location/ Buildings	No. of Service Engineers Deployed
Naveen Complex, M G Road	02
Data Center, Bengaluru	01
Mumbai Grid & Disaster Recovery Center, Mumbai	01



3. Bank reserves the right to increase or decrease the Desktops, Laptops, Scanners, Printers & Server under AMC to the quantity specified in this tender at the same rate arrived at on the Terms and Conditions of this Tender.
4. The addition and deletion of the assets will be effective from next working day after receiving request from VM group, CP & VM Vertical, IT Wing.

Undertaking

- i. Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- ii. We confirm that we have gone through RFP clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- iii. We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- iv. We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- v. We are agreeable to the payment schedule as per "Payment Terms" of the RFP.

Date:

Signature with seal

Name:

Designation:

